

Converge Technology Solutions

Technology & Cloud Solutions Provider



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The forward looking information set out above, are subject to significant risks including, without limitation: that the Company will be unable to effectively execute against its key strategic growth priorities, including in respect of acquisitions: the Company will be unable to continue to retain and grow its existing customer base and market share; risks related to the Company's business and financial position; that the Company may not be able to accurately predict its rate of growth and profitability; risks related to economic and political uncertainty; income tax related risks; and those risk factors discussed in greater detail under the "Risk Factors" section of the Company's most recent annual information form and under the heading "Risks and Uncertainties" in the Company's most recent Management's Discussion and Analysis, which are each available under the Company's profile on SEDAR+ at www.sedarplus.ca. These risks, uncertainties and assumptions could adversely affect the outcome and financial effects of the plans and events described herein. In addition, even if the outcome and financial effects of the plans and events described herein are consistent with the forward-looking statements contained in this presentation, those results or developments may not be indicative of results or developments in subsequent periods. Although Converge has attempted to identify important risks and factors that could cause actual actions, events or results to differ materially from those described in forward-looking information, there may be other factors and risks that cause actions, events or results not to be as anticipated, estimated or intended. Forward-looking information contained in this presentation is based on the Company's current estimates, expectations, which the Company believes are reasonable as of the date hereof. The Company can give no assurance that these estimates, expectations and projections will prove to have been correct. Readers should not place undue reliance on forward-looking statements, which are based on the information available as of the date hereof. Forward-looking statements contained in this presentation are made as of the date hereof and, except as required by applicable law, the Company assumes no obligation to update or revise them to reflect new events or circumstances. Historical statements contained in this presentation regarding past trends or activities should not be taken as a representation that such trends or activities will continue in the future. In this regard, certain financial information contained herein has been extracted from, or based upon, information available in the public domain and/or provided by the Company. In particular, historical results should not be taken as a representation that such trends will continue or be replicated in the future. No statement in this presentation is intended to be not may be construed as a profit forecast.

USE OF NON-IFRS MEASURES AND RATIOS: Converge's financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board and the accounting policies we adopted in accordance with IFRS. In this presentation, management has used certain terms, including Adjusted EBITDA, Adjusted Earnings per Share ("EPS"), Gross Sales, Backlog, Organic Growth and Net Debt to LTM Adjusted EBITDA, which is a non-IFRS ratio, which are not recognized under IFRS and do not have a standardized meaning under IFRS. Management believes that these measures are useful to most shareholders, creditors, and other stakeholders in analyzing the Company's operating results and can highlight trends in its core business that may not otherwise be apparent when relying solely on IFRS financial measures. The Company also believes that securities analysts, investors and other interested parties frequently use non-IFRS measures in the evaluation of issuers. Converge's method of calculating such non-IFRS measures and ratios may differ from methods used by other companies and therefore may not be comparable to similar measures presented by other companies. Management also uses non-IFRS measures in order to facilitate operating performance comparisons from period to period, prepare annual operating budgets and assess the ability to meet capital expenditure and working capital requirements. These non-IFRS financial measures should not be considered as an alternative to the consolidated income (loss) or any other measure of performance under IFRS. Investors are encouraged to review the Company's financial statements and disclosures in their entirety, are cautioned not to put undue reliance on non-IFRS measures and view them in conjunction with the most comparable IFRS financial measures. A full description of these non-IFRS measures and reconciliations for such non-IFRS measures can be found in the MD&A that accompanies the financial statements for the period ended December 31, 2023 and for the year ended December 31, 2023 and filed under the Company's profile on SEDAR+ at www.sedarplus.ca.



Company Overview

Converge (TSX:CTS) is a services-led, software-enabled, IT & cloud solutions provider focused on the delivery of advanced analytics, application modernization, cloud, cybersecurity, digital infrastructure, and digital workplace offerings to enterprise customers.

Business Overview

- Converge is a global IT solutions and managed services provider with 60 offices, delivering advanced analytics, application modernization, cloud platforms, cybersecurity, digital infrastructure, and digital workplace offerings to customers across various industries, with expertise across all major IT vendors
- Target customers are the underserved mid-market companies, including corporate and government customers
- Converge has an exceptional M&A track record, driving margin improvements through rebates and discounts, cross-selling higher value solutions, increasing recurring revenues, and optimizing working capital in all of its investments

End-to-End IT Solutions Provider

In each solution area, Converge can support its customers at any point in their journey, from initial assessment & planning, to design & implementation, to ongoing management & support (AIM)





Manage

Q3 YTD'24 Highlights \$3.0 B \$512.8 M \$119.4 M Gross Sales¹ Gross Profit Adj. EBITDA¹ +1.9% y/y +3.5% y/y-1.6% y/y \$212.4 M \$81.9M \$61.7M Reduction in Cash from YTD Capital Return Net Debt^{1,2} to Shareholders¹ Operating since O4'23 Activities

¹ This is a non-IFRS measure and not a recognized, defined or standardized measure under IFRS. See "Use of Non-IFRS Measures" in the disclaimer and refer to the Appendix to this presentation for a reconciliation to the most directly comparable IFRS financial measure.

² Net Debt¹ is calculated as current and non-current borrowings less cash.



Converge Breadth & Depth

Global Footprint with Strong Partner Relationships and Capabilities

86% Gross Sales in North America 1 / 14% Gross Sales in Europe 1



Partner Diversification & Depth



Deep Vendor Dynamics Across IT Landscape

10+

Key Vendor Relationships ~1000+

Total Partner Relationships

Top Partner Alliances

altervx

allalla CISCO

D¢LLTechnologies

Google

Hewlett Packard

IN TRAM

Microsoft

■ NetApp

OVIDIA

PURESTORAGE

Red Hat

vmware

Partner Awards



2024 - Networking Partner of the Year 2024 - Canadian Partner of the Year



2024 - Large Solution Provider Partner of the Year

alteryx

2024 - Americas Acceleration Partner of the Year

■ NetApp

2023 - North America Partner of the Year -West

2024 - NA IBM Partner Plus Award -Digital Defense

2021 - Top NA Sell Business Partner

Hewlett Packard Enterprise

2024 - NA Storage Partner of the Year 2021 - NA SMB Partner of the Year

2021 - Platinum Partner Status

allalla CISCO

2024 - Cisco Gold Partner Worldwide

2023 - Customer Experience Partner of the Year - Central

vmware

2024: VMware by Broadcom's Americas Technical Enablement Partner of the Year

MC - Data Center Virtualization, Network Virtualization, VMware Cloud on AWS, Cloud Management & Automation



2022 - Advantage Partner of the Year

Red Hat

2021 - Top NA IBM and Red Hat Synergy Partner

Premier/APEX Partner Status

2022, 2023, 2024 - Triple Crown Winner **2023** - Elite 150 on MSP 500

2024 Ingram Micro Cloud Solution Partner of the Year Award for North America

2022 Ingram Micro Women in Cloud Female Leader of the Year Award, Rochelle Manns

2020, 2021 & 2022 Ingram Micro Cloud Reseller of the Year Award for North America



AIM - Vertically Integrated Set of Solutions



Advanced Analytics

- Business Analytics
- Data Visualization
- Data Platforming & Integration
- Financial & Operational Management
- Robotic Process Automation



Artificial Intelligence

- Generative Al
- Deep Search
- Virtual Agents
- Visual Insights
- Predictive Analytics
- Data Science
- Machine Learning



Application Modernization

- Application Development & Migrations
- DevOps
- Containers Services & Kubernetes
- Automation & Orchestration
- Observability & Intelligent Ops
- Integration & Middleware



Cloud Platforms

- Cloud Foundations & Landing Zones
- Cloud Migrations
- IBM Power on Cloud
- VMware on Cloud
- Infrastructure as Code & Automation
- Cloud Governance & Operations
- FinOps & Cost Optimization



Cybersecurity

- Advanced Testing
- Governance, Risk & Compliance
- Incident Readiness & Response
- Strategy & Defense
- Data Protection
- Identity & Access Management
- Strategic Staffing
- Managed Security Services



Digital Infrastructure

- Datacenter & Compute
- Intelligent Networking
- Customer Experience
- Multi-site Deployment
- Configuration Centers
- Infrastructure Security



Workplace

- Voice & Unified Communications
- Workplace Productivity Solutions
- Endpoint Management Solutions
- Virtual Desktop Solution
- End User Compute

Delivered
Through End-toEnd Service
Offerings

Advise

- Architecture Planning & Insights
- Roadmap Design & Prioritization
- Software Asset Management
- Strategic Transformation Workshops & Assessments

- A

Implement

- Agile Methodology & DevSecOps
- Build & Design
- Integration & Support
- Program & Project Management
- Talent Services

Manage

- Service Desk & Managed ITSM
- Managed Applications (AMS)
- Security Operations Center (SOC)
- Infrastructure Operations Center (IOC)



Diversified Mid-Market Customer Base

Converge focuses on the underserved mid-market and lacks significant customer or sector concentration

Case Studies



Medical Device Company Achieves DevSecOps Compliance



Construction Company Rebuilds After Ransomware Attack



Institutional Brokerage Firm Invests in Business Intelligence



Federal Health Agency Discovers the Art of Possible with AI for Remote Work



Services Successfully Establishes Disaster Recovery Plan



Global Fintech Leader Banks on Talent Solutions for Application Modernization & Cloud Migration



Disparate Systems to Single Data Protection



Industry-Leading Manufacturer Finds the Right Talent



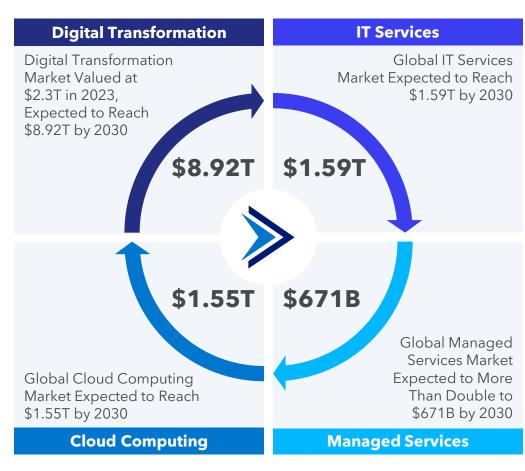
World-Class Data Science Firm Builds Data Lake and Pipeline Application to Store & Transform Data

Executive Briefings

- Converge has been very successful in building relationships with customers through holding **Executive Briefing sessions**
- A sales rep will take a senior team of Converge specialists to meet with an existing customer's CTO and all relevant technology focused senior staff
- Converge's aim for this meeting is to ensure that the client is aware of the breath of services and expertise that it has, especially for customers in divisions that have been recently acquired by Converge who would have been provided a much more limited service previously
- The customer can talk through its existing solutions, where it is unhappy with a service provider or frustrations it is having with established processes to see if the team can suggest alternatives
- The Converge team can recommend the latest best practices and introduce its specialists to see if they can deliver better service
- This has worked well for both small and large accounts a recent success came in one of Converge's larger accounts where they met with the customers CTO and 5 senior VPs in technology which resulted in seven new service leads for the Converge team to follow up



Market Opportunity - By Sector



Source: IDC, Forrester, eMarketer, Gartner, Marketing Land, BigCommerce, IDG, Canalys, Spiceworks, Research And Markets, Mordor Intelligence, Grand View Research

Advanced Analytics



21.1%

CAGR 2023-2030

Data-driven decision making, adoption of big data & related technologies

Application Modernization



Cloud Platforms



16.8%

CAGR 2023-2030

Flexibility and scalability provided by cloud, optimizing legacy applications, reduction of costs

20%

CAGR 2023-2030

Next-gen industrial solutions, adoption of IoT, 5G, edge computing, & real-time analytics

Cybersecurity



CAGR 2023-2030

Protection products & services, identity security, detection & response

Digital Transformation







21.6%

CAGR 2023-2030

Flexibility in work-life balance, rapid adoption of advanced technologies 13.1%

CAGR 2023-2030

Update & digitization of business processes, upgrade & innovation of infrastructure, enhancing productivity & scalability



Market Opportunity - Artificial Intelligence

Artificial Intelligence



36.8%

CAGR 2024-2033

Demand for automation and efficiency, innovation, and content creation

Global Al Market Expected to Reach **USD 2.745B by 2032**

Growth Factors

Compute (Hardware & Cloud)
Data Quality/Access
Industry-Specific Applications

Key Verticals

Automotive

Finance

Healthcare

Marketing

Manufacturing

Retail

Supply Chain Management

Converge Opportunity spans Hardware, Software & Services

Differentiated Business Model with Unique Strategic Focus Areas



Distribution Focused

Service Oriented

Distributors

Predominately product sales to resellers

VARs

Product and software resale focused with minimal cloud expertise

Primarily focused on low product cost with a small services element

IT Solutions

Able to bundle hardware. software, and services to create sophisticated solutions

Limited managed services and cloud product coverage



Full suite of IT & Cloud Solutions selling infrastructure, software, and managed services solutions

Leading managed services, security, and cloud offerings

Global SIs

Large services vendors with IT services and consulting under bundled contracts





Software-first Approach



MSS Expansion



Superior Support

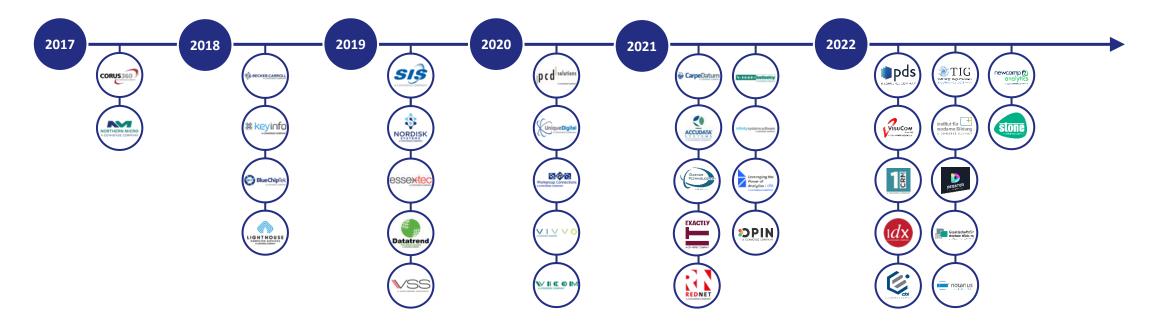


M&A Engine



Proven M&A Track Record & Growth Roadmap

Converge has a proven M&A track record and strategy targeting new geographies, expanding capabilities, and differentiating itself from competitors. With 35 acquisitions in five years, Converge has become a world-leading software-enabled IT & Cloud Solutions Provider spanning North America and Europe with the focus on delivering industry-leading solutions and services





Key Financials

Q3 & Q3'YTD 2024



Key Financial Metrics

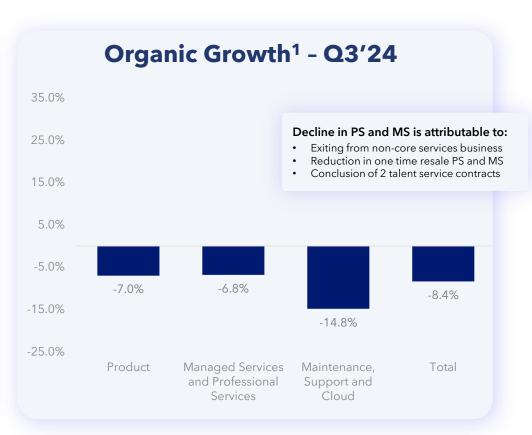
In \$000s except per share amounts	Q3' 24	Q3' 23	Q3' 24 YTD	Q3' 23 YTD
Gross Sales ¹	945,006	1,036,760	3,014,662	2,959,258
Revenue	630,690	710,106	1,911,303	2,054,117
Gross Profit (GP)	158,257	174,090	512,813	521,351
Gross Profit (GP) %	25.1%	24.5%	26.8%	25.4%
Adjusted EBITDA ¹	32,114	41,258	119,430	123,789
Adjusted EBITDA ¹ as % of GP	20.3%	23.7%	23.3%	23.7%
Net loss	(3,309)	(3,316)	(171,812)	(11,174)
Adjusted net income ¹	23,237	20,622	84,703	70,187
Adjusted EPS ¹	\$0.12	\$0.10	\$0.42	\$0.34

¹ This is a non-IFRS measure and not a recognized, defined or standardized measure under IFRS. See "Use of Non-IFRS Measures" in the disclaimer and refer to the Appendix to this presentation for a reconciliation to the most directly comparable IFRS financial measure.



Q3'24 | Gross Sales





Double-digit Growth in Focus Practice Areas

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² For comparison purposes, Portage gross sales for Q3 FY23 have been excluded



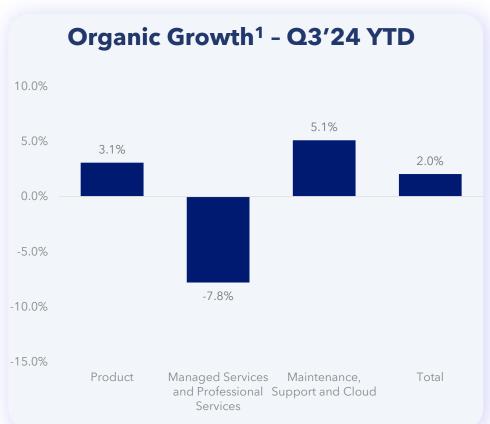
Revenue Recognition - IFRS impact of netting down

Managed Services & Professional **Maintenance &** MS/PS **Software Hardware Services** Resale Support, Cloud ("MS / PS") Sellina Principal Agent Principal Agent Agent Relationship **Gross Sales** \$1,000 \$1,000 \$1,000 \$1,000 \$1,000 **Adjustment for IFRS** No impact **Agent** (\$750)(\$750)(\$750)n.a. n.a. treatment to gross Relationship for principal sales or vs. agent gross \$1,000 \$250 \$1,000 \$250 \$250 Revenue relationship profit **Cost of Sales** (\$750)(\$750)n.a. n.a. n.a. **Gross Profit** \$250 \$250 \$250 \$250 \$250



Q3'24 YTD | Gross Sales





Gross sales organic growth¹ of 2.0% driven by strong solutions sales

¹ This is a non-IFRS measure and not a recognized, defined or standardized measure under IFRS. See "Use of Non-IFRS Measures" in the disclaimer and refer to the Appendix to this presentation for a reconciliation to the most directly comparable IFRS financial measure.



Profitability

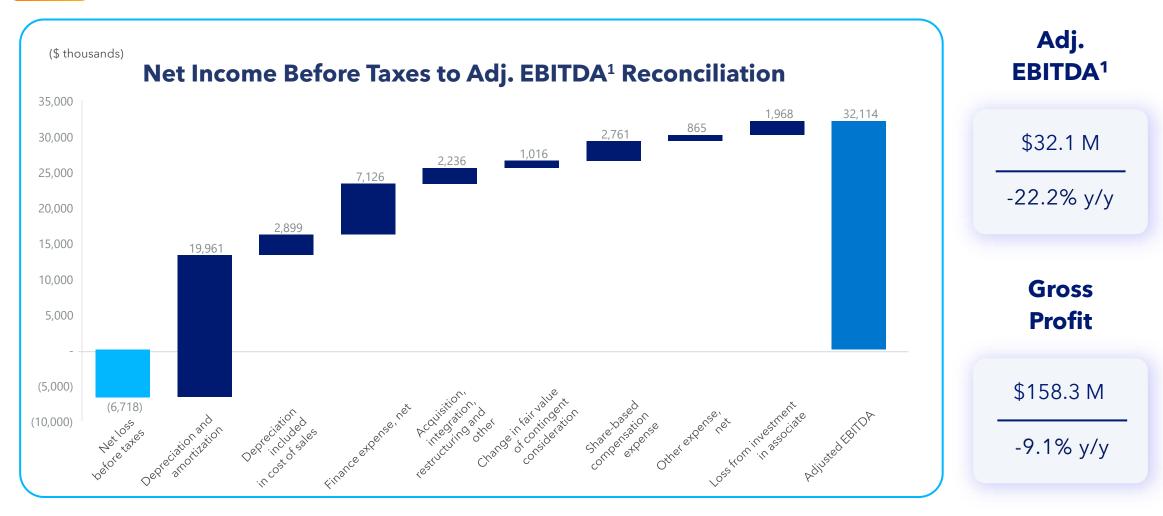




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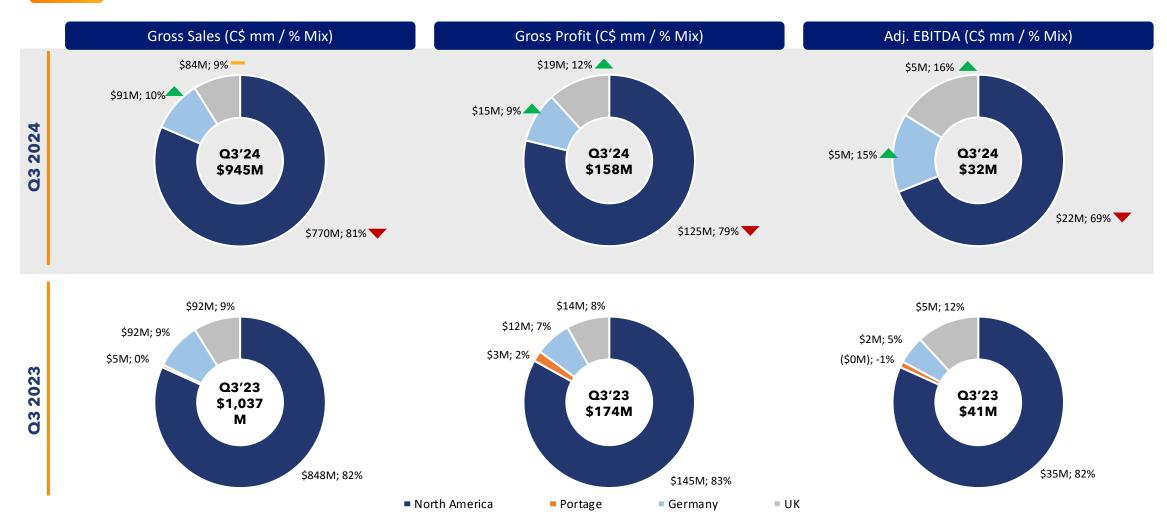
Adjusted EBITDA



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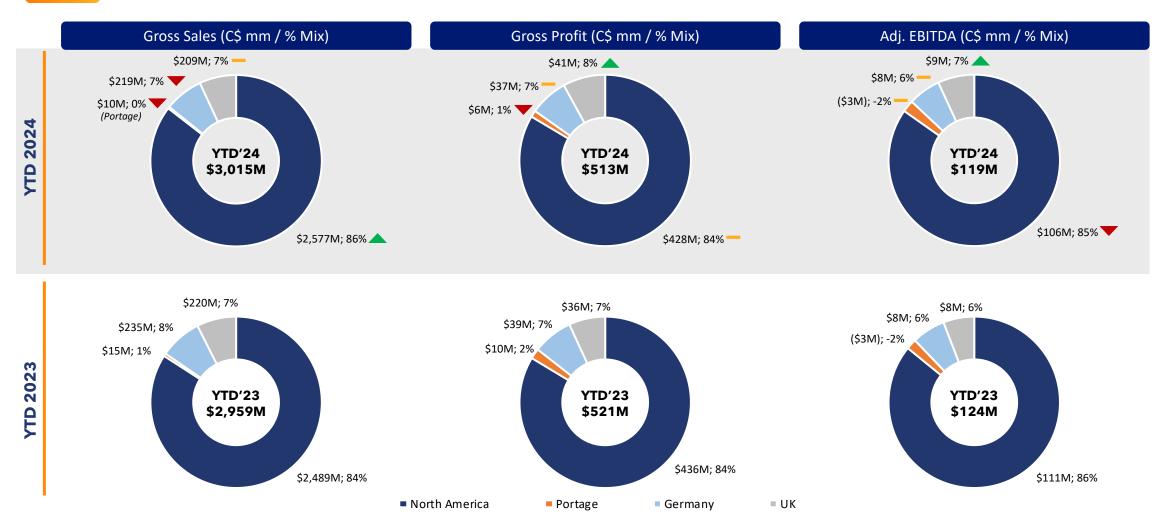


Mix by Geography (Q3'24)





Mix by Geography (Q3'24 YTD)





Liquidity and Cash Flows





Liquidity Available ²

>\$472M

Net Debt to LTM Adj. EBITDA^{1,3} 0.77x

¹ This is a non-IFRS measure and not a recognized, defined or standardized measure under IFRS. See "Use of Non-IFRS Measures" in the disclaimer and refer to the Appendix to this presentation for a reconciliation to the most directly comparable IFRS financial measure.

² Cash plus amount available under the credit facility.

³ Net Debt to LTM Adjusted EBITDA¹ calculated as net debt¹ (current and non-current borrowings less cash) divided by LTM 2024 Q3 Adj. EBITDA.



Capital Allocation Priorities

Priorities Objectives Actions

Achieve Organic Growth

Hire sales representatives and technical resources

In 2024, North America added **37 Account Executives**

Maintain Net leverage Ratio

Target ~1.0x Net Leverage Ratio within a high-interest rate environment

Currently at 0.77x⁽²⁾

Return Capital to Shareholders

Execute on Accretive M&A opportunities, repurchase shares or issue dividends

\$53.8M of share repurchases and \$7.9M in dividends YTD(3)

- (1) Total sales headcount across all operating regions as of September 30, 2024 compared to December 31, 2023
- Defined as the ratio of total debt less cash at September 30, 2024, to reported trailing twelve-month Adj. EBITDA
- (3) As of September 30, 2024



Thank you.

Investor Relations

investors@convergetp.com



Adjusted EBITDA¹

	Q3 2024	Q3 2023	Q3 2024 YTD	Q3 2023 YTD
Net (loss) income before taxes	(6,718)	(4,373)	(179,311)	(14,111)
Depreciation and amortization	19,961	29,456	69,382	82,239
Depreciation included in cost of sales	2,899	2,103	7,495	6,105
Finance expense, net	7,126	10,867	22,881	30,870
Acquisition, integration, restructuring and other	2,236	2,601	10,692	10,969
Change in fair value of contingent consideration	1,016	-	4,289	9,209
Share-based compensation expense	2,761	774	4,673	2,738
Other expense (income), net	865	(170)	1,120	(4,230)
Loss on loss of control of Portage	-	-	117	-
Loss from investment in associates	1,968	-	1,968	-
Impairment loss- Germany segment	-	-	176,124	_
Adjusted EBITDA	32,114	41,258	119,430	123,789

¹ Adjusted EBITDA represents net income or loss adjusted to exclude amortization, depreciation, interest expense and net finance expense, foreign exchange gains and losses, other expenses and income, share-based compensation expense, income tax expense or recovery, change in fair value of contingent consideration, impairment loss, gain or loss of control of subsidiary, income or loss from investment in associates and acquisition, integration, restructuring and other expenses. Acquisition and transaction related costs primarily consists of acquisition-related compensation tied to continued employment of pre-existing shareholders of the acquiree not included in the total purchase consideration and professional fees. Integration costs primarily consist of professional fees incurred related to integration of acquisitions completed. Restructuring costs mainly represent employee exit costs as a result of synergies created from acquisitions and organizational changes. Adjusted EBITDA is not a recognized, defined, or standardized measure under IFRS. The Company's definition of Adjusted EBITDA will likely differ from that used by other companies and therefore comparability may be limited. Adjusted EBITDA should not be considered a substitute for or in isolation from measures prepared in accordance with IFRS.



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	Q3 2024	Q3 2023	Q3 2024 YTD	Q3 2023 YTD
Product	668,057	721,871	2,086,201	2,027,198
Managed services and professional services	119,128	129,382	353,407	384,826
Maintenance, support, and cloud solutions	157,821	185,507	575,054	547,234
Gross sales	945,006	1,036,760	3,014,662	2,959,258
Less: Adjustment for sales transacted as agent	314,316	326,654	1,103,359	905,141
Revenue	630,690	710,106	1,911,303	2,054,117

Gross Sales Organic Growth²

	Q3 2024	02.2022	O2 2024 VTD	O2 2022 VTD
Gross sales	945,006	1,036,760	Q3 2024 YTD 3,014,662	2,959,258
Less: gross sales from Companies not owned in comparative period	-	133,891	-	593,758
Gross sales of Companies owned in comparative period	945,006	902,869	3,014,662	2,365,500
Less: Prior period gross sales (Note 1)	1,031,779	730,571	2,954,277	2,134,178
Organic Growth - \$	(86,773)	172,298	60,385	231,322
Organic Growth - %	(8.4%)	23.6%	2.0%	10.8%

Note 1: In Q3 2024 and Q3 2024 YTD, Portage prior period gross sales is excluded

¹Gross sales, which is a non-IFRS measurement, reflects the gross amount billed to customers, adjusted for amounts deferred or accrued. The Company believes gross sales is a useful alternative financial metric to net revenue, the IFRS measure, as it better reflects volume fluctuations as compared to net revenue. Under the applicable IFRS 15 'principal vs agent' guidance, the principal records revenue on a gross basis and the agent records commission on a net basis. In transactions where Converge is acting as an agent between the customer and the vendor, net revenue is calculated by reducing gross sales by the cost of sale amount.

²Gross sales organic growth is calculated by deducting prior period gross sales, as reported in the Company's public filings, from current period gross sales for the same portfolio of companies. Gross sales organic growth percentage is calculated by dividing organic growth by prior period reported gross sales.



Adjusted Earnings per Share (EPS)¹

	Q3 2024	Q3 2023	Q3 2024 YTD	Q3 2023 YTD
Net Loss	(3,309)	(3,316)	(171,812)	(11,174)
Acquisition, integration, restructuring and other	2,236	2,601	10,692	10,969
Change in fair value of contingent consideration	1,016	-	4,289	9,209
Amortization on intangibles	17,915	21,056	57,772	62,793
Foreign exchange loss (gain)	650	(493)	880	(4,348)
Share-based compensation	2,761	774	4,673	2,738
Loss on loss of control of Portage	-	-	117	-
Loss from investment in associates	1,968	-	1,968	-
Impairment loss- Germany segment	-	-	176,124	_
Adjusted Net Income	23,237	20,622	84,703	70,187
Adjusted Earnings per Share (EPS) - basic	\$ 0.12	\$ 0.10	\$ 0.42	\$ 0.34
Weighted average # of shares - basic	195,106	205,075	199,451	207,451

¹ Adjusted Net Income represents net income adjusted to exclude acquisition, integration, restructuring and other expenses, change in fair value of contingent consideration, amortization of acquired intangible assets, unrealized foreign exchange gain/loss, and share-based compensation. The Company believes that Adjusted Net Income is a more useful measure than net income as it excludes the impact of one-time, non-cash and/or non-recurring items that are not reflective of Converge's underlying business performance. Adjusted EPS is calculated by dividing Adjusted Net Income by the total weighted average shares outstanding on a basic and diluted basis.



Gross Profit Organic Growth¹

_	Q3 2024	Q3 2023	Q3 2024 YTD	Q3 2023 YTD
Gross profit	158,257	174,090	512,813	521,351
Less: gross profit from companies not owned in comparative period	-	20,375	-	104,212
Gross profit of companies owned in comparative period	158,257	153,715	512,813	417,139
Less: Prior period gross revenue (Note 1)	170,639	139,654	517,900	381,851
Organic Growth - \$	(12,382)	14,061	(5,087)	35,288
Organic Growth - %	(7.3%)	10.1%	(1.0%)	9.2%

Note 1: In Q3 2024 and Q3 2024 YTD, Portage prior period gross profit is excluded

¹Gross profit organic growth is calculated by deducting prior period gross profit, as reported in the Companies public filings, from current period gross profit for the same portfolio of companies. Gross profit organic growth percentage is calculated by dividing organic growth by prior period reported gross profit.